

Land Development Services

FY 2016 Adopted Budget Plan: Performance Measures

Site Development Services

Goal

The goal of the Site Development Services (SDS) cost center is to ensure that land development, including public and private facilities, is designed and constructed to protect: the integrity of public infrastructure, erosion and sediment control, drainage of stormwater, the conservation of trees, zoning compliance and the protection of public waters by:

Objective

To resolve default situations so that no more than 3 percent of defaults are deemed developer irresolvable and must be completed by the County.

Performance Indicators

Indicator	Prior Year Actuals			Current Estimate	Future Estimate
	FY 2012 Actual	FY 2013 Actual	FY 2014 Estimate/Actual	FY 2015	FY 2016
Output					
Bonded projects at year-end	685	616	616 / 622	622	622
Efficiency					
Bonded projects per staff	114	103	103 / 104	104	104
Outcome					
Percent of projects in irresolvable default which must be completed by the County	1%	2%	3% / 1%	3%	3%

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Objective

To review site and subdivision-related plans within target timeframes, while continuing to identify potential deficiencies in proposed development projects so that none of the development projects cease construction as a result of these deficiencies.

Performance Indicators

Indicator	Prior Year Actuals			Current Estimate	Future Estimate
	FY 2012 Actual	FY 2013 Actual	FY 2014 Estimate/Actual	FY 2015	FY 2016
Output					
Site and subdivision reviews processed	168	224	224 / 214	214	214
Minor plans and special studies processed	1,049	145,715	1,126 / 3,877	3,877	3,877
Efficiency					
Plan reviews completed per reviewer	81	84	84 / 227	227	227
Service Quality					
Average days to review a major plan	68	83	60 / 63	60	60
Outcome					
Construction projects required to cease as a result of deficiencies identifiable on the plan	0	0	0 / 0	0	0

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Building Code Service

Objective

To provide inspection service on the day requested 97 percent of the time, while ensuring that 0 percent of buildings experience catastrophic failure as a result of faulty design.

Performance Indicators

Indicator	Prior Year Actuals			Current Estimate	Future Estimate
	FY 2012 Actual	FY 2013 Actual	FY 2014 Estimate/Actual	FY 2015	FY 2016
Output					
Building inspections	136,532	146,335	146,385 / 145,715	145,715	145,715
Efficiency					
Inspections completed per inspector	4,267	4,181	4,267 / 4,163	4,163	4,163
Service Quality					
Percent of inspections completed on requested day	100%	100%	97% / 100%	97%	97%
Outcome					
Percent of buildings experiencing catastrophic system failures as a result of building design	0%	0%	0% / 0%	0%	0%

Objective

To issue 60 percent or more of building permits on the day of application.

Performance Indicators

Indicator	Prior Year Actuals			Current Estimate	Future Estimate
	FY 2012 Actual	FY 2013 Actual	FY 2014 Estimate/Actual	FY 2015	FY 2016
Output					
Permits issued	54,138	59,714	59,714 / 59,956	59,956	59,956
Efficiency					
Permits issued per technician	7,734	6,635	6,635 / 6,662	6,662	6,662
Outcome					
Percent of permits issued on day of application	64%	65%	60% / 65%	60%	60%