Minutes of the Fairfax County Consumer Protection Commission

December 17, 2013 7:00 PM Conference 4/5

Government Center

12000 Government Center Pkwy.

Fairfax, Virginia 22035 Chairman Fee, presiding

Attendance: Commissioners: Chung, Durant, Fee

Kirk, Luse, Nguyen

Absent: Commissioners: Belkowitz, Hargraves, Hine, Kasmi,

Martz, Roark, Rosier

Staff: Michael S. Liberman, Director

Department of Cable and Consumer Services

Susan C. Jones, Branch Chief,

Consumer Affairs

The meeting was called to order at 7:07 PM by Chairman Fee.

Minutes

The minutes of the November 19, 2013 meeting were not approved due to a lack of quorum.

Report of the Chairman

Chairman Fee mentioned the Trespass Towing Advisory Board is meeting tomorrow night. Towing companies want to discuss the increase of maximum allowable daily charge from \$175 to \$185.

Chairman Fee on behalf of the CPC wanted staff to send a thank you note to Rick Brosnan, Director, Government Channel 16, for all his years of service to the county. Rick will retire on December 31, 2013. In addition, CPC extended a welcome to Donna Monacci who was hired as the new Director.

Report of the Director

Director Liberman stated the County Executive is currently working on the budget which will be advertised in February 2014.

Commission Matters

Commissioner Kirk mentioned a marked improvement on the removal of signs from the poles.

Commissioner Durant had no matters to bring before the commission.

Commissioner Luse had no matters to bring before the commission.

Commissioner Chung had no matters to bring before the commission.

Commissioner Nguyen mentioned he attended an association meeting and attendees asked about possible outreach presentations. Staff will provide Consumer Affairs contact information. Also, Commissioner Nguyen was on the Cox Communications Web page and noticed a statement that there is cap on amount of information that can be downloaded. Commissioner Nguyen was unaware of this restriction and wondered when Cox notified customers and what impact it had on his system internally and amount charged.

Old Business

There was no old business to discuss.

New Business

Nominating Committee: Chairman Fee selected Commissioner Belkowitz to be in charge of the nominating process.

Commissioners requested that staff send an email of the Bylaws on the election process.

The meeting ended at 7:47 PM.