

Minutes of the Fairfax County Consumer Protection Commission

June 16, 2015

7:30 PM Conference 4/5
Government Center
12000 Government Center Pkwy.
Fairfax, Virginia 22035
Chairman Fee, presiding

Attendance:

Commissioners: Belkowitz, Callender, Fee,
Hargraves, Kazmi, Kirk, Luse, Nguyen, Roark,
Rosier

Absent:

Commissioners: Chung, Hine

Staff:

Michael S. Liberman, Director
Department of Cable and Consumer
Services
Susan C. Jones, Branch Chief
Consumer Affairs Branch

The meeting was called to order at 7:31 PM by Chairman Fee.

Minutes

The minutes of the May 19, 2015, meeting were approved.

Report of the Chairman

Chairman Fee mentioned the difficulty of identifying a physical location to return cable equipment to Verizon and the cost of the equipment.

Report of the Director

Director Liberman stated that DCCS is currently working on the year end FY2015 budget and performance measures.

Commission Matters

Commissioner Roark had no matters to bring before the commission.

Commissioner Belkowitz stated that a door to door solicitor came to his home when his wife and kids were there. No one answered the door so the solicitor went away. However, he later returned and attempted to open the storm door. The police were contacted and Commissioner Belkowitz would like a presentation on door to door solicitation.

Commissioner Luse has decided not to seek reappointment when her terms end in July 2015 and expressed her thanks for the work performed by the Commission and DCCS staff.

Commissioner Kazmi described his experience in an Uber taxicab and the lack of taxicabs at the Metro silver line stations. In addition, Commissioner Kazmi announced he was appointed to the Board of Visitors for Virginia Tech.

Commissioner Rosier also expressed concern over the lack of parking for taxicabs at the silver line stations. Commissioner Rosier contacted 911 when she saw a stopped vehicle in a dangerous location. She received a message that stated for the next 5 minutes she is not able to text, make phone calls or receive phone calls. This allows 911 to verify the situation.

Commissioner Kirk rode in an Enviro taxicab and had a discussion with the driver over the rates and the cost to rent or own the taxicab. He mentioned receiving door to door solicitors in his area and solving the issue by letting the solicitor know that the police will be called.

Commissioner Hargraves spoke about no solicitation signs posted on the entrance of his neighborhood to deter solicitors. He mentioned that AT&T is merging with DIRECTV.

Commissioner Nguyen inquired whether there is internal training with county employees to notify them on all the information that DCCS provides on their webpage to assist consumers.

Old Business

There was no old business to discuss.

New Business

1. **CPC Bylaws Approval.** Chairman Fee made the motion to accept the bylaws as written. Commissioner Kirk seconded the motion.

Michael S. Liberman, Director, DCCS presented grammatical changes requested from the County Attorney's office.

A discussion ensued on chair vs. chairman, what does the county as a whole use and is it reflected in Chapter 10 of the county code.

The motion was called and the vote was unanimous.

The motion was modified to accept staff recommendations to change all grammatical errors and to globally change chairman to chair subject to the County Attorney's review. Commissioner Hargraves seconded the modification. Eight commissioners voted in favor of the modification and one commissioner voted against. The motion passed.

2. **Annual Report.** Michael Liberman, Director, DCCS, walked through the report and asked for feedback from commissioners. Requested changes were noted and staff will update the report.

The meeting ended at 9:02 PM.