Minutes of the Fairfax County Consumer Protection Commission

October 16, 2012 7:30PM Conference 4/5

Government Center

12000 Government Center Pkwy.

Fairfax, Virginia 22035 Chairman Fee, presiding

Attendance: Commissioners: Bahhur, Fee, Flargraves,

Leppin, Martz, Nguyen, Roark, Rosier

Absent: Commissioners: Belkowitz, Hine, Kirk

Staff: Michael S. Liberman, Director Cable and Consumer Services

Susan C. Jones, Branch Chief,

Consumer Affairs
Michelle L. Thompson,
Consumer Specialist II
Consumer Affairs Branch

The meeting was called to order at 7:39 PM by Chairman Fee.

Minutes

The minutes of the August 21, 2012, meeting were approved.

Report of the Chairman

Chairman Fee discussed the General Assembly implementation of a new state code that allows jurisdictions in Virginia Planning District 8, which includes Fairfax County, to tow vehicles outside of the County, but not more than ten miles from the point of the tow. The Trespass Towing Advisory Board is reviewing the necessary code to implement these changes as directed by the Board of Supervisors.

Report of the Director

Director Liberman notified the Commission that the Massage Appeal License Denial hearing was postponed until the November 20, 2012, meeting.

Director Liberman informed the Commissioners that the Board of Supervisors approved the CPC recommendation for a \$2.10 per mile taxicab rate increase.

Commission Matters

Commissioner Roark had no matters to bring before the Commission.

Commissioner Bahhur had no matters to bring before the Commission.

Commissioner Leppin stated she was approached by a citizen complaining about a massage establishment located in Tysons Corner.

Commissioner Martz had no matters to bring before the Commission.

Commissioner Hargraves had no matters to bring before the Commission.

Commissioner Nguyen had no matters to bring before the Commission.

Commissioner Rosier had no matters to bring before the Commission.

Old Business

There was no old business.

New Business

1. Medical Identity Theft

Michelle Thompson, Consumer Specialist II, Consumer Affairs Branch, provided a presentation on Medical Identity Theft. The topic explained what is medical identity theft, examples of theft, what happens when your personal information is used, how to know if you are a victim, prevention, detecting medical theft, your rights under HIPAA, overcoming this type of theft, expectations after a dispute is filed, and additional resources.

The meeting adjourned at 8:44 PM.