

## **Minutes of the Fairfax County Consumer Protection Commission**

March 21, 2023

7:30 PM  
Government Center  
12000 Government Center Parkway  
Fairfax, VA 22035  
Vice Chairperson Gulakowski, presiding

Attendance:

Commissioners: Belkowitz, Gulakowski,  
Freedenthal, Hargraves, Kirk, Kharat, Roark,  
Springer, Svab

Absent:

Commissioner: Kratovil, O'Savio, Rosier

Staff:

Susan C. Jones, Consumer Specialist III  
Consumer Affairs Branch

The meeting was called to order at 7:30 PM by Vice Chairperson Gulakowski.

### **Minutes**

Vice Chairperson Gulakowski made the motion to accept the minutes. The minutes for the February 21, 2023, meetings were approved unanimously, 9-0-0.

### **Report of the Chairperson**

Vice Chairperson Gulakowski read an email statement from Chairperson Kratovil who was unable to attend the meeting.

Fellow Commissioners,

I regret that I am not able to join our March meeting and my first as Chair. I find myself unavoidably detained by a work obligation on the West Coast, but look forward to seeing you all next month.

While I will have additional remarks about our future agenda and initiatives at our next meeting, for now I'll share this:

I have reached out to each of you over email and am genuinely thankful for the thoughtful responses I have received from several of you. There are some consistent themes emerging from the feedback, many of which align with my own thinking on how we individually as Commissioners can do more, and how we as a body can provide the best constituent service possible for the residents of the County, in support of our charter and the responsibilities delegated to us under the County Code.

To wrap up, I'll leave everyone with an item for our next meeting: While staff asked us for agenda items at our last meeting, frankly we didn't have much to offer. Some of you have shared exciting ideas that I hope you'll not hesitate to present. I would encourage you to think about

agenda items where some action can be derived as a result of it, rather than just a purely informational agenda item that has no impact or “to-do” after our meeting concludes.

Again, sorry I cannot be with you and look forward to seeing you next month.

### **Report of the Director**

Susan C. Jones, Consumer Specialist II, Consumer Affairs Branch, on behalf of Rebecca L. Makely, Director of Cable and Consumer Services stated the department has just received the Massage Taskforce proposed amendments and staff needs time to review before proceeding with public hearing in April. Staff withdraws request for Public Hearing Authorization.

### **Commissioner Matters**

Commissioner Kirk mentioned seeing more out of state license tags of permanent residents of Fairfax County in his neighborhood and other areas and the need for residents to change license plate for Fairfax County taxes.

Commissioner Belkowitz had no matters to bring before the Commission.

Commissioner Svab had no matters to bring before the Commission.

Commissioner Springer had no matters to bring before the Commission.

Commissioner Hargraves had no matters to bring before the Commission.

Commissioner Freedenthal had no matters to bring before the Commission.

Commissioner Kharat had no matters to bring before the Commission.

Commissioner Roark had no matters to bring before the Commission.

### **Old Business**

Susan C. Jones, Consumer Specialist III, Consumer Affairs Branch, briefly discussed the results of National Consumer Protection Week and encouraged the Commission to review the presentations for Consumer Affairs Day on the department website.

### **New Business**

**1. Request to Authorize Advertisement of a Public Hearing.** The matter was deferred to the April meeting.

Commissioner Hargraves made the motion to adjourn without objection. The meeting adjourned at 7:40 PM.