

5 Things to Know Before You Go

- 1 Have your Student Bus Pass out and ready to tap on the farebox when you board the bus.
- 2 The Student Bus Pass is valid only on Fairfax Connector and City of Fairfax CUE routes. If you switch to Metrobus, Metrorail, or another transit system you will need cash or a standard SmarTrip® card.
- 3 The Student Bus Pass is valid 5:00 a.m. to 10:00 p.m., 7 days a week. At all other times you will need cash or a standard SmarTrip® card.
- 4 Give respect to get respect. It's important to be kind to other riders, especially those with special needs. There are seats designed just for them so try to avoid sitting there.
- 5 If you get lost or turned around, the bus drivers are great! Just tell them you need help and they will help you figure out how to get to your destination.



Customer Service & Travel Information

Fairfax Connector



[@ffxconnector](https://twitter.com/ffxconnector)

fairfaxconnector.com
 703-339-7200
 TTY 703-339-1608
[/fairfaxconnector](https://www.facebook.com/fairfaxconnector)

City of Fairfax CUE



[@CityofFFXCUE](https://twitter.com/CityofFFXCUE)

cuebus.org
 703-385-7859
 TTY 711



City of Fairfax, Virginia



County of Fairfax, Virginia



Fairfax County Department of Transportation (FCDOT) ensures nondiscrimination in all programs and activities in accordance with Title VI of the Civil Rights Act of 1964 and the Americans with Disabilities Act (ADA). To request this information in an alternate format, contact FCDOT at 703-877-5600, TTY 711.



Getting started with your STUDENT BUS PASS



Planning Your Trip

- Bus schedules can be viewed online at the [Fairfax Connector](#) and [City of Fairfax CUE](#) websites. Paper schedules are available at your school, Fairfax County Public Libraries, or Connector Stores.
- [WMATA's Trip Planner](#) and [Google Maps™](#) mapping service are online tools you can use to plan your trip from beginning to end.
- Students and their parents or guardians are encouraged to take a trip together prior to students riding alone so that everyone is familiar with the necessary steps when traveling on the bus.

Taking the Bus

- Find the Fairfax Connector or City of Fairfax CUE, sign along your route and wait for the bus at the bus stop.
- When the bus pulls up, check the number and/or signage on the front of the bus to ensure you are boarding the correct bus, or ask the driver.

- Tap your Student Bus Pass on the farebox when you board and immediately sit down or stand if seats are full, holding the nearest strap or pole.



Exiting the Bus

- Pull the cord above your seat to notify the driver that you want to get off at the next stop.
- Upon arrival to your destination, make sure you have all your belongings.
- Exit the bus from the rear door and wait until the bus passes to cross the street. This helps the boarding process go smoothly and keeps you safe.

Understanding the Schedules and Timetables

The bus schedules are excellent resources for learning how to get around. They combine timetables of all the trips a route makes with maps showing various points of interest along the way.

Timepoints	Departure Location		Destination			
Reston Town Center Transit Station	Reston Pkwy & Fox Mill Rd	INOVA Fair Oaks Hospital	Chantilly Regional Library	Fair Lakes Circle @ Hyatt Hotel		
		Fairfax County Government Center		Fair Oaks Mall		
Weekday – AM Southbound Service						
6:05	6:12	6:22	6:32	6:40	6:48	6:57
6:45	6:52	7:02	7:12	7:20	7:28	7:37
7:30	7:38	7:49	8:00	8:11	8:21	8:33
8:15	8:23	8:34	8:45	8:56	9:06	9:18
9:00	9:08	9:19	9:30	9:41	9:51	10:03
9:48	9:56	10:06	10:16	10:25	10:34	10:44
10:35	10:43	10:53	11:03	11:12	11:21	11:31
11:15	11:23	11:33	11:43	11:52	12:01PM	12:11
Departure Time					Arrival Time	
Weekday – PM Southbound Service						
12:30	12:00	12:18	12:28	12:37	12:46	12:56
12:45	12:53	1:03	1:13	1:22	1:31	1:41
1:30	1:38	1:48	1:58	2:07	2:16	2:26
2:15	2:23	2:33	2:43	2:52	3:01	3:11
3:00	3:10	3:20	3:30	3:39	3:48	4:00
3:40	3:50	4:03	4:15	4:26	4:36	4:48
4:30	4:40	4:53	5:05	5:16	5:26	5:38
5:15	5:25	5:38	5:50	6:01	6:11	6:23
6:05	6:12	6:22	6:32	6:40	6:49	6:58

Days of Operation, Time of Day, and Direction

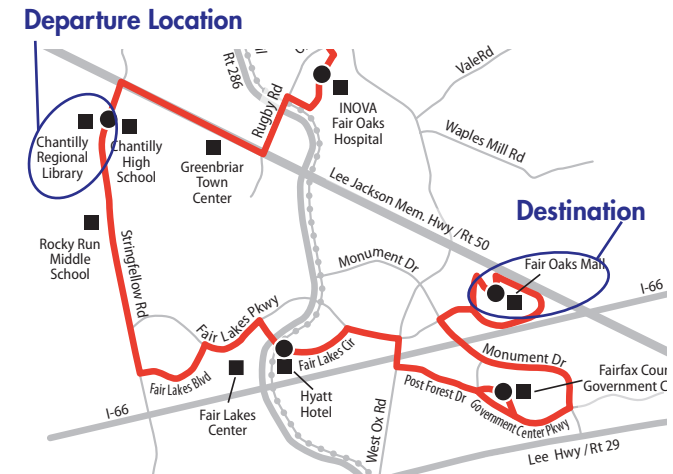
Additional Tools to Make Traveling Easier

In addition to the bus schedules, there are a variety of tools available to help you plan your trip as well as receive real-time information while you're on-the-go.

[WMATA's Trip Planner](#) and [Google Maps™](#) mapping service can help you plan your travel. Simply enter where you're starting from and where you'd like to go. Within seconds you'll have itineraries showing your available transit options as well as any required walking distance.

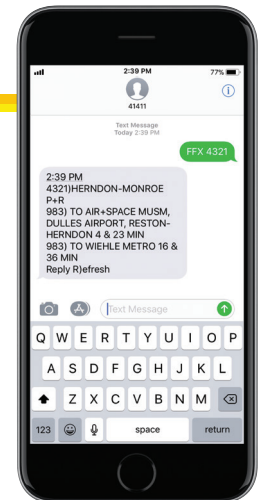
While you're on-the-go, it's easy to get the travel information you need. Every Fairfax Connector and City of Fairfax CUE bus stop has a unique stop ID that allows you to get real-time updates for a specific

location via text, phone, or mobile web interface.* When viewing your schedule, you'll notice the timepoints are listed across the top of the timetable. Find where and when you'd like to catch the bus and where you'd like to be dropped off. Keep in mind, these are not the only bus stops along a route. There are often stops every few blocks in between the timepoints listed.



location via text, phone, or mobile web interface.* These technologies can be found at each provider's website.

Alternatively, there are many third-party apps for smartphones and tablets that aggregate the scheduled and real-time information from all the local transit providers into user-friendly, mobile resources.*



* Google Maps™ mapping service is a trademark of Google LLC
* Message and data rates may apply.