

# 4TP Survey Findings

Department of Public Works and Environmental Services  
*Working for You!*



A Fairfax County, VA, publication  
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# Overview

- **Context**
- **Goals**
- **Findings**
- **Conclusion**
- **Next Steps**



# Context

**Fairfax Recycles Day is Nov. 15, 2023 - SWMP typically runs a contest.**

**This year we asked Fairfax County residents for feedback on any recycling information they have received from their trash collector (what SWMP and collectors know as the 4TP).**

**Survey was promoted on Social Media and elsewhere.**

**Survey was on SWMP website from Oct 3 - 30, 2023. We received a total of 568 responses from residents across the county.**

**Incentive: public acknowledgement on Nov. 15, as well as a small gift.**



# Goals

**Learn extent to which 4TP is being implemented**

**Learn what type of information Fairfax residents currently receive and how**

**Learn what type of information Fairfax residents would like to receive and how**



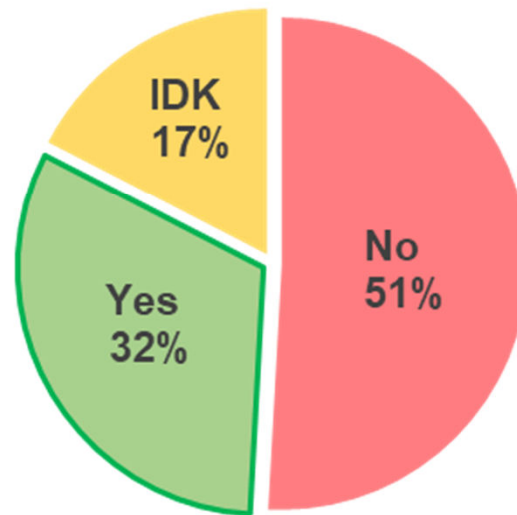
## Respondents could select from listed CTO's or "Other"

- ALM Disposal Service, LLC
- Alternative Waste, LLC
- American Disposal Services, Inc.
- Bates Trucking Company, Inc.
- Capitol Services of VA
- Champion Services, Inc.
- Disposal Services, LLC
- Fairfax County
- Flag Disposal, Inc.
- Garby, LLC
- Gettier Commercial, Inc.
- Home Hauling
- Jerome L. Taylor Trucking, Inc.
- KMG Hauling, Inc.
- Nightingale Trucking Company, Inc.
- Patriot Disposal, Inc.
- Republic Services
- Thompson Hauling
- Trash Away, Inc.
- Other: \_\_[open ended]\_\_\_\_\_



## Have you received any recycling information from your current trash collection company in the last 9 months?

About one-third of respondents said they received info in 2023  
(n=568)

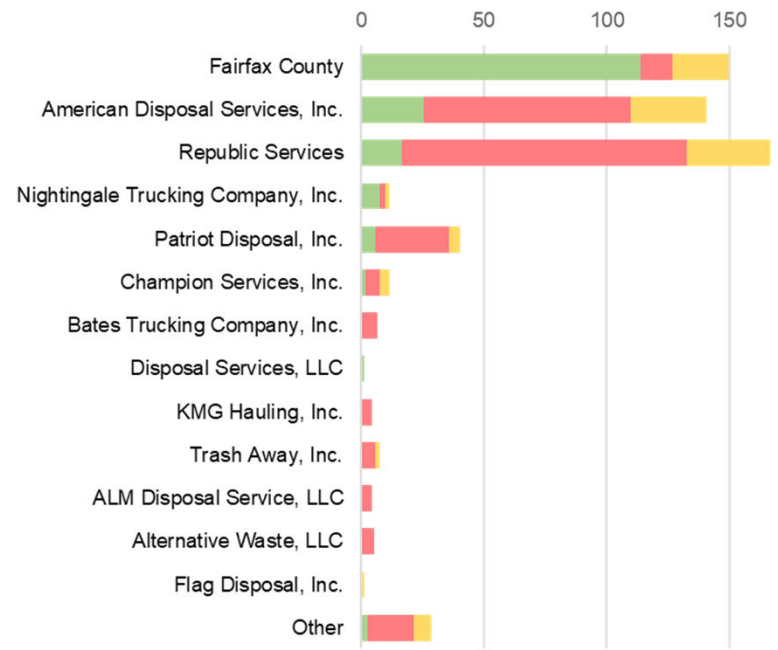


# Collectors who have/haven't provided info in 2023

Survey respondents mentions of whether they got information from their collector or not or cannot recall.

COLLECTOR	Yes	No	IDK
Fairfax County	114	13	22
American Disposal Services, Inc.	26	84	30
Republic Services	17	116	33
Nightingale Trucking Company, Inc.	8	2	1
Patriot Disposal, Inc.	6	30	4
Champion Services, Inc.	2	6	3
Bates Trucking Company, Inc.	1	5	-
Disposal Services, LLC	1	-	-
KMG Hauling, Inc.	1	3	-
Trash Away, Inc.	1	5	1
ALM Disposal Service, LLC	-	4	-
Alternative Waste, LLC	-	5	-
Flag Disposal, Inc.	-	-	1
Other	3	16	4
<b>TOTAL</b>	<b>180</b>	<b>289</b>	<b>99</b>

Bar chart of the same data as shown at left.



# Collectors who have/haven't provided info EVER

Of the 388 respondents who said “No”/”IDK” regarding info received in 2023, only 65 said they had EVER received information from their current collector.

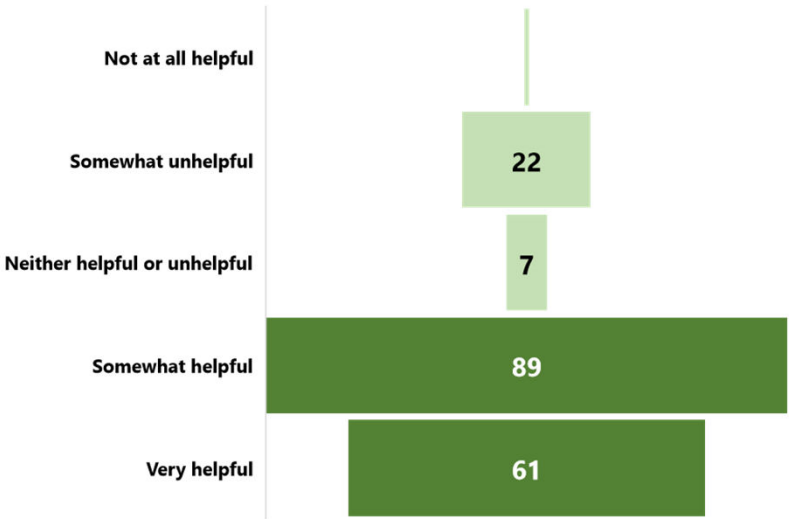
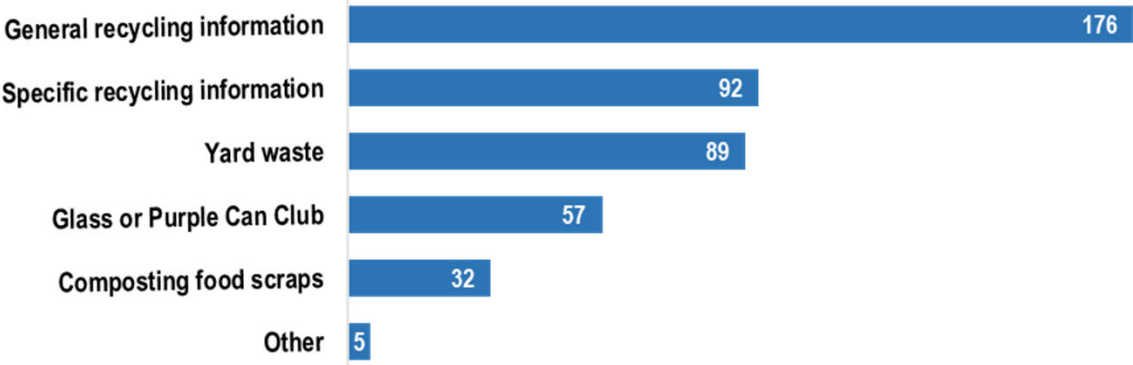
COLLECTOR	Yes	No	IDK	BLANK	TOTAL
ALM Disposal Service, LLC	-	4	-	-	4
Alternative Waste, LLC	-	5	-	-	5
American Disposal Services, Inc.	24	54	36	-	114
Bates Trucking Company, Inc.	-	4	1	-	5
Champion Services, Inc.	-	6	3	-	9
Disposal Services LLC	-	-	-	-	
Fairfax County	14	5	12	4	35
Flag Disposal, Inc.	-	1	-	-	1
KMG Hauling, Inc.	-	3	-	-	3
Nightingale Trucking Company, Inc.	1	1	1	-	3
Patriot Disposal, Inc.	3	22	8	1	34
Republic Services	20	68	56	5	149
Trash Away, Inc.	1	2	3	-	6
Other	2	15	3	-	20
<b>TOTAL</b>	<b>65</b>	<b>190</b>	<b>123</b>	<b>10</b>	<b>388</b>



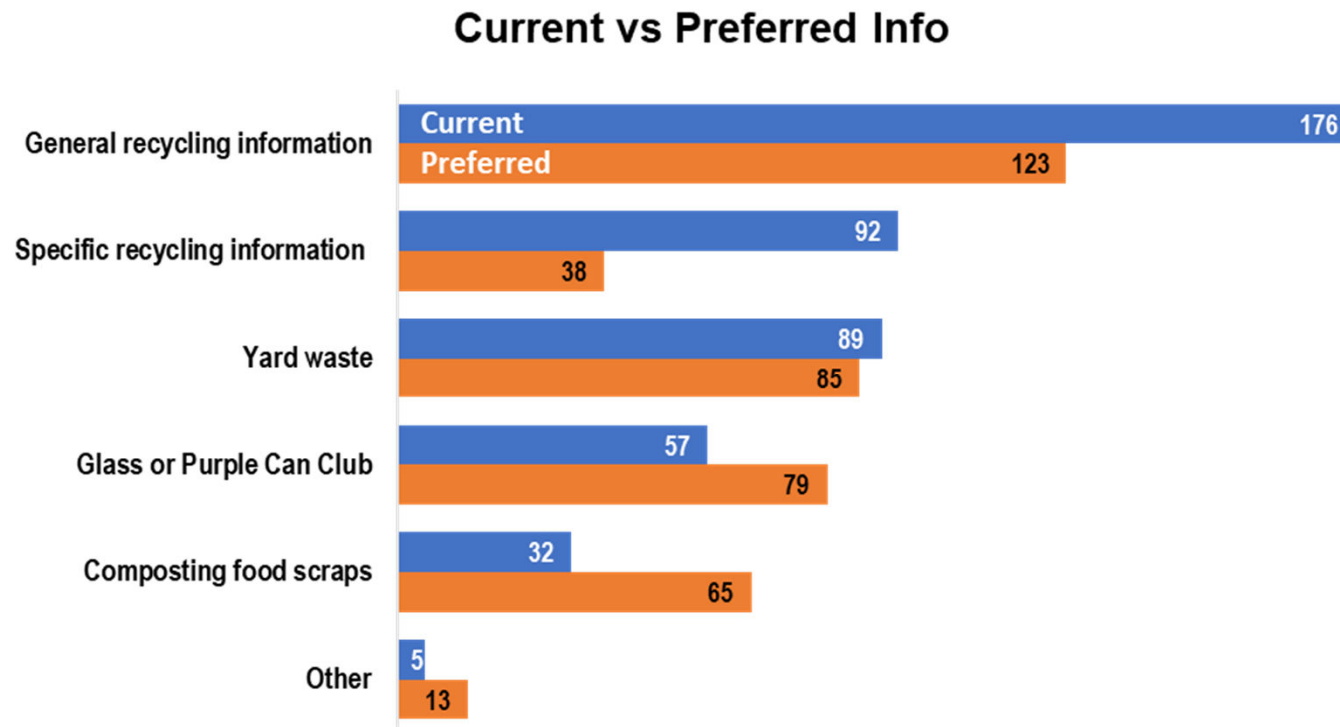


# Type of information received and its helpfulness

Type of information received (n=180)

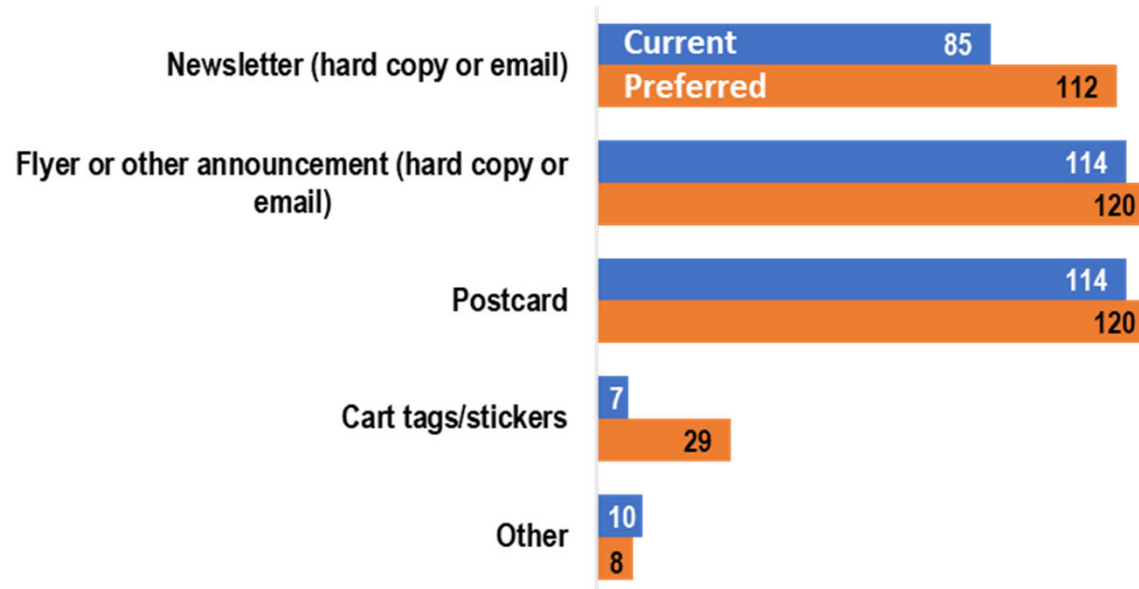


# Type of information received vs preferred



# Format of information received vs preferred

## Current vs preferred method of delivery



# Conclusion

- ✓ **Given the robust response, it appears that residents are keen to receive more recycling info, especially about glass and food waste.**
- ✓ **Those who responded said they liked getting information via newsletter, flyer or postcard. It appears that cart tags or stickers would also be welcomed.**



## Next steps

- **This is a public-private partnership**
  - What can we do to help you?
  - What are some of the barriers keeping you from getting material to residents?
- **Future Surveys**
  - Forecast Fall 2024

